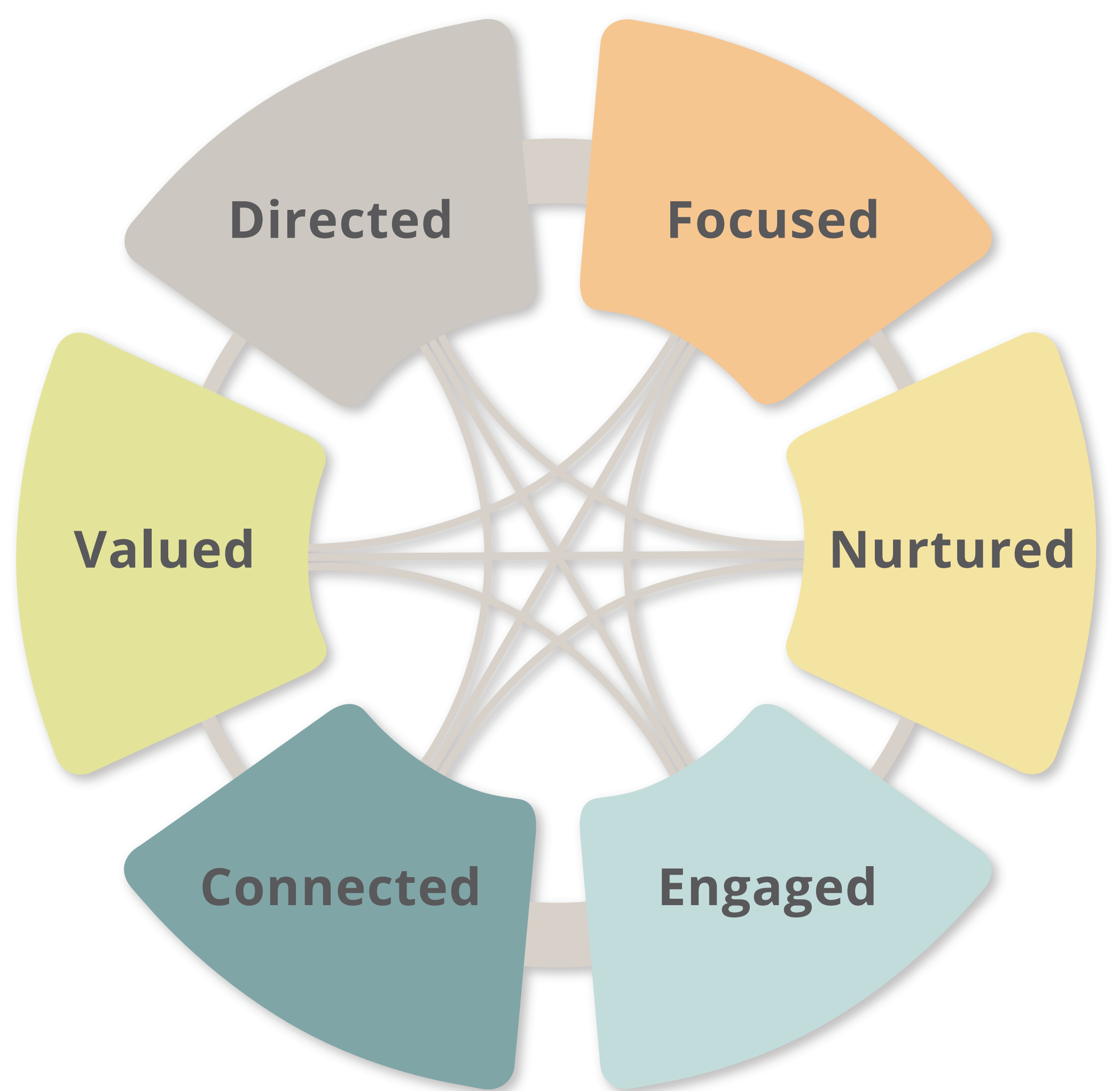


Six Success Factors that Support Student Achievement

Research on community college support indicates that students are more likely to achieve their goals when the Six Success Factors are present.

- ▶ **Directed** — students have a goal and know how to achieve it
- ▶ **Focused** — students stay on track, keeping their eyes on the prize
- ▶ **Nurtured** — students feel somebody wants and helps them to succeed
- ▶ **Engaged** — students actively participate in class and extracurriculars
- ▶ **Connected** — students feel like they are part of the college community
- ▶ **Valued** — students' skills, talents, abilities and experiences are recognized; they have opportunities to contribute on campus, and feel their contributions are appreciated



Six Success FactorsSM
theRPgroup

What do 900 California Community College students think about these success factors? For more information, visit <http://rpgroup.org/Student-Support>



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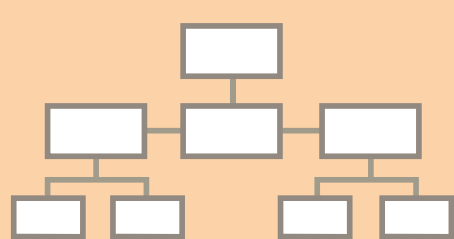
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Support from the Student Perspective

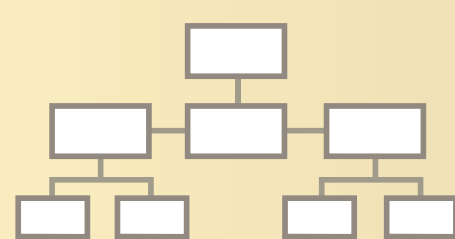
How do students perceive support on their campuses? Research performed with over 900 California Community College students indicates that they have a very broad definition — difference from how practitioners often think of and deliver these services. Where we see divisions, departments, organizational charts, and reporting hierarchies, students see people who, regardless of job title or position, can help them reach their goals.

What we see...

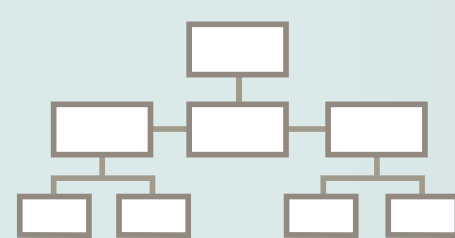
Student Services



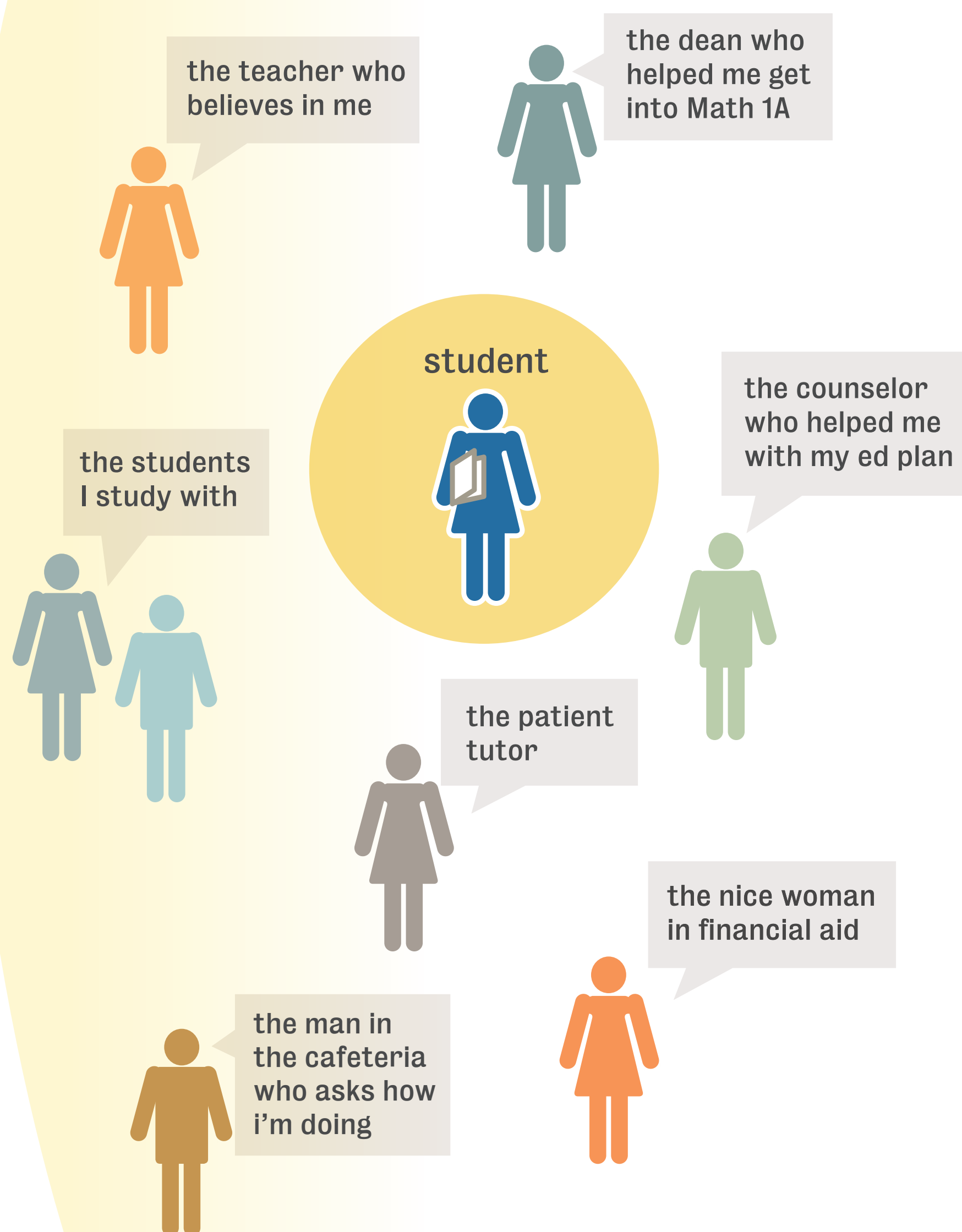
Instruction



Special Populations Programs



What the student experiences...



What can you do on your campus to rethink student support? For more information, visit <http://rpgroup.org/Student-Support>



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