



**March 2024
Financial Aid Update**

<p>Increase in Students Receiving the Pell Grant</p>	<p>As of Friday, March 1, 2024, we have an 19.3% increase in students receiving the Pell Grant compared to this time last year. This is nearly an additional 3,300 students to date! Kudos to the amazing financial aid team; as well as our partners in a variety of areas–IT, Counseling, Admissions, Outreach, and more!</p>
<p>2024-2025 FA Communication to Students</p>	<p>We expect to send communication to students in early May regarding 2024-2025 Financial Aid. This will all depend on the Department of Education and whether or not key technical issues have been resolved. We will continue to keep our campus partners aware of the timeline.</p>
<p>FA Workshops</p>	<p>ARC: open to all: Thursday, March 14, 4-6pm, Financial Aid Lab in Welcome Center and Friday, March 22, 3-5pm, Room TBA. A flyer will be sent out when the room is finalized.</p> <p>CRC: open to all: Thursday, March 7, 1-4pm, CC-154 and Tuesday, March 12, 4-7pm, CC-154 (see attached flyer)</p> <p>SCC: open to all: Wednesday, March 6 from 3:00 pm-7:00 pm, location-Bus 103 and Bus 205. Friday, March 22 from 3:00 pm-7:00 pm, Location-Bus 204 and Bus 205 (see attached flyer)</p>
<p>Major Change Process and Financial Aid</p>	<p>The launch of the new automated process for students to change their majors using eServices went live on 2/11/24. Each semester has a deadline as to when students can use the Student Major Change Form in eServices to update their major. When the student completes a Student Major Change Form before the deadline, the new major will become effective for the current semester as of the date the form was completed. Each time there is a course or major change, Course Applicability will rerun. This could cause courses to become ineligible or eligible for financial aid. Depending on the situation, students may have a hold placed on their financial aid or may receive an increase in their aid.</p> <p>Once the deadline has passed, if it is identified that there was a negative impact to a student's financial aid and as a result the student wants to back-date their major, an email will be sent to them from Financial Aid. This will include a link which will take them to a separate online form. This form will then be routed to A&R for processing. A&R will then backdate the major or put a future date, based on the student's request.</p>

<p>FAFSA/CADAA Update</p>	<p>The Department of Education currently has 15 identified technical issues related to the 24-25 FAFSA. Click here for a full list of detailed issues.</p> <p>NEW WEBINAR: Better FAFSA for Mixed Status Families: Updates & What We Know Webinar</p> <p style="text-align: center;"><u>Below are links to helpful information</u></p> <p>CSAC offers free Cash for College webinars designed to answer common questions about applying for financial aid. During these webinars, financial aid experts are available live to answer questions for students and families.</p> <p>Financial Aid Workshops offered by community partners</p> <p>FSA YouTube Channel</p> <p>How to Get an FSAID for Individuals Without a Social Security Number</p> <p>Students who are filling out their FAFSA have been experiencing an issue where contributors without a social security number (SSN) are unable to start or access the 2024-25 application form. Until it is resolved, the Federal Student Aid Commission has provided instructions for submitting the form if students have a contributor without an SSN. Please note that following the instructions will result in an incomplete FAFSA submission that the student must correct at a later date.</p>
<p>Financial Aid Staff Training and Development Retreat</p>	<p>A Financial Aid Staff Training and Development retreat was held on 2/23/24 at Ethan Way Center. All FA staff were invited, including student assistants and temporary classified employees. Agenda consisted of:</p> <p>Review of Redesign, FAFSA/CADAA Updates, SAI (formerly EFC) Discussion, FA Customer Service Team update, team building activities, and brainstorming/planning activity related to various topics around equity, professional growth w/in Los Rios, office culture, increasing FAFSA/CADAA completion rates, and best practices for communicating/reaching out to students.</p> <p>Andre Coleman presented on "How to serve our students... Even when they are difficult and disruptive". Andre did an outstanding job!</p>
<p>For more information: https://employees.losrios.edu/our-organization/departments-and-offices/student-services</p>	