Educational Technology Committee
March 24, 2022
Notes (approved 5/28/22)

Name	Location	PR/EX	Name	Location	PR/EX
Jamey Nye (Co-Chair)	DO	x	Jena Trench (Co-Chair)	DAS	x
Pamela Bimbi	ARC-DE		Shar McCarrol	ARC	
Alice Dieli	ARC	x	TBD-faculty	ARC	
Kale Braden	ARC-Adm	x	TBD-faculty	CRC	
Markus Geissler	CRC	x	Lance Parks	CRC	
Gregory Beyrer	CRC-DE	x	Stephen McGloughlin	CRC-Adm	x
Megan Ozeran	FLC	x	Jennifer Kraemer	FLC	x
Morgan Murphy	FLC-DE	x	Angela Prelip	FLC	x
Christa Oberth	FLC		Deborah Saks	SCC-Adm	
Matt Wright	FLC-Adm	x	Kandace Knudson (Alt.)	SCC	x
P.J. Harris Jenkinson	SCC	x	Brian Pogue	SCC	x
Sheley Little	SCC	**x**	Patrick Crandley	SCC	x
Tamara Armstrong, AVC	DO	x	Manveer Bola	DOIT	x
Tak Auyeung	LRCFT	x	Kate Williamson	Librarian	
Torence Powell	DO	x	Guest: Julie Oliver	DAS-NV	
Guest: Sonia Ortiz-Mercado	AVCES	X	Guest: Nicole Woolley		x

Welcome
The zoom meeting was called to order at 3:01p

Approval of Notes from February and the Agenda
The agenda for today's meeting was approved and the notes from the February meeting were approved with an addition from DOIT.

Discussion Items
- Pronto - a committee member from CRC reported on his experiences using Pronto which is a third party tool in Canvas used for instant communication with students. It was noted it can be turned off or on and can be used anonymously. It is also FERPA compliant. And messages are recorded, so they are recoverable. Students can communicate with each other as well as with the instructor and in groups. CRC is piloting its use during the spring 22 semester. Comparisons to Discord were noted. It was noted that Pronto is receptive to suggestions for improvements to their program possibly leading to a way to capture student participation rates. One limitation is that the maximum number of users in a group is 400. It was noted that Pronto has the ability to count messages between faculty and student and student to student but it doesn't include the topics discussed in those interactions.
- Student services hub update - It was noted the CVC is actively looking for campuses to work with to incorporate a student hub and representatives from SCC will meet with the CVC along with researchers from UC Davis to see how student outcomes are impacted by the implementation of the student hub. The basic structure used for Mira Costa's hub will be used as a foundation.

- Starfish update - The interim AVC ES gave an update noting that all four campuses are using Starfish in varying degrees. CRC noted there were 5248 flags raised related to grades and attendance. Starfish is our platform for early alert to try to intervene early when we see that students are struggling either in the classroom or those who might benefit from other student services. At FLC, 2454 students received support through Starfish with 3492 flags raised and data supports that students who are contacted as a result of Starfish have a higher success rate and GPA. There is an interest in student services to fully use Starfish to support case management but that would include being able to use Starfish as a scheduling tool for appointments. Currently the colleges are using SARS. A pilot was ran to determine whether Starfish would be a suitable replacement for the scheduling tool and a lot of concerns were raised about its ability to do so.

  The co-chair noted that at the last meeting members indicated they don't really know how to use this tool or what it could be used for and also do not know about any training that might be available. The AVC ES will check with the colleges to see how they are promoting and training in the use of Starfish among the faculty. It was asked how Starfish fits in with each college's implemented communication plans to avoid duplication of messages to students.

- Summary of board retreat DE presentation - The deputy chancellor shared information that was presented to the board at the last board retreat and noted that Los Rios is doing a great job in the area of distance education.

Informational updates
- The group expressed their appreciation to the AVCI who recently accepted a job outside of the district
- DAPIC will send forward a brief set of recommendations to the Academic Senate in April. The captioning project is doing well. The OER remediation project is a little stalled due to funding.
- College/LMS/DE updates were provided

Future agenda items
- A refresher on what information students receive when they enroll in E services.
- Streamlining/making more intuitive the student registration process. It was noted this is a "front door "issue and the district PIO and student services also have an interest. The AVC of IT noted the student design team has identified areas that could be improved and that work is being prioritized
- Add list/wait list for students. Are they actually admitted in order? Could it be related to having holds on their account? The delay in faculty getting notified about drops was also noted
- Additional suggestions for improvement and/or areas of concern could be sent to DOIT.
- A video on how students can apply for graduation would be helpful
- It was noted at CRC they have been piloting Badgr for foundations and for fast track. Badgr is a digital badging platform that allows institutions to provide evidence of competencies, demonstrated or credit not credit earned for taking a course.
- A report back from the LMS coordinators on our recommendation regarding Proctorio

Adjourned at 4:21p