

Leave uncertainty behind when you travel.

Services that go beyond the benefit. We empower you to get the most out of everything we have to offer including a suite of services[1] to support you and your loved ones.

What do I do first?

In the event of a life-threatening emergency, call local emergency authorities first for immediate assistance.

Then, contact Travel Assistance via phone:

U.S. and Canada: **800-243-6108** (toll-free)

Outside U.S.: **202-828-5885**

Or email: **assist@imglobal.com**

Save contact info for future use. Photograph with a mobile device.

Travel assistance

If you're covered by your employer's group policy with us, and you need pre-trip information, emergency medical assistance or personal assistance services while traveling, Travel Assistance services can help.

Even the best planned trips can be full of surprises

The best laid travel plans can go wrong, leaving you vulnerable and possibly unable to communicate what you need. When the unexpected happens far from home, it's important to know who to call for assistance.

Good to go: multilingual assistance 24/7

No matter why you're traveling, Travel Assistance services are available when you're more than 100 miles from home for 90 days or less.[2]

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Services from here to there

Travel Assistance begins even before you leave, with pre-trip information, and continues throughout your trip.

Travel Assistance Services

Emergency Medical Assistance

- Medical referrals
- Medical monitoring
- Medical evacuation
- Repatriation
- Traveling companion assistance
- Dependent children assistance
- Visit by a family member or friend
- Emergency medical payments
- Return of mortal remains

Pre-Trip Information

- Visa and passport requirements
- Inoculation and immunization requirements
- Foreign exchange rates
- Embassy and consular referrals

Emergency Personal Services

- Medication and eyeglass prescription assistance
- Emergency travel arrangements
- Emergency cash
- Locating lost items
- Bail advancement

Identity Theft Support Services[3]

Education: Assistance to help prevent theft

Support: Steps to take following a theft

Credit Information Review: Phone review of credit reports to identify fraud or theft

ID Theft Affidavit: Assistance with completion and submission

Card Replacement: Credit, debit and membership cards

Translation Services: When overseas and filing theft incident

Check with your benefits manager for more information on **Travel Assistance and Identity Theft Support Services.**

The Hartford

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[1] Travel Assistance and Identity Theft Support services are offered through a vendor which is not affiliated with The Hartford. These services are not insurance. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit www.TheHartford.com/employee-benefits/beyond-insurance for more information.

[2] Coverage includes spouse (or domestic partner) and dependent children under age 26.

[3] Identity Theft Support Services are not available in NY and WA.

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