

If your family ever needs a hand, we're ready.

Additional services from The Hartford

Our Life and Disability insurance can help protect the financial future of your loved ones. Your coverage includes valuable services that can help you and your family.

Your loved ones can benefit from services that go beyond the benefit.

You're taking steps to take care of the people who depend on you. In addition to taking care of financial concerns, your Life and Disability insurance comes with access to a suite of services to support your loved ones through every step of life's most difficult moments.

Services for Life insurance include:

Funeral Planning[1]

Our Funeral Planning Services offers a suite of online tools to help guide you through key decisions. It allows for pre-planning and entails a step-by-step checklist, an expert care team, will preparation and burial arrangements.

Register online at: join.empathy.com/hartfordcare

Once you register, access these services by calling:
229-544-2332

Will Prep[1]

Whether you have a few assets or many, help protect your family's future by creating a will. Our online will preparation service is backed by online support from licensed attorneys. Just follow the instructions to create a will that's customized and legally binding.

Register online at: join.empathy.com/hartfordcare

Once you register, access these services by calling:
229-544-2332

Bereavement

Bereavement Services[1] provide a personalized bereavement solution built to help families deal with the many challenges that loss can bring. Empathy provides high-quality, complimentary, on-demand support for every Group Life beneficiary anticipating or dealing with loss, so that they and their families have everything they need during this difficult time.

This includes grief support services, estate and probate services, helpful planning tools, digital app, document storage, after-loss support, and access to online content designed to assist with the grieving process.

To access these services:

Visit: empathy.com/partner/hartford

Register: join.empathy.com/hartfordcare

Via Digital App, use Access Code: **EMP-HART**

Contact: hartford@empathy.com

For questions, call: **270-681-1364**

The Hartford

Services for Life and Disability insurance include:

Travel Assistance with Identity Theft Support Services[2]

Travel Assistance is available when traveling more than 100 miles from home and for 90 days or less. Services include but are not limited to:

- Medical assistance, including worldwide medical referrals, medical monitoring, prescription transfer, replacement of medical devices and corrective lenses.
- Emergency transports, medical repatriations and evacuations and repatriations of mortal remains.
- Pre-trip information, lost luggage/document assistance and legal referrals.

Identity Theft Support Services[3] provide 24/7/365 assistance including education on how to prevent theft and guidance on what to do if a theft occurs.

Caseworkers help review credit information, and if a theft has occurred, will notify major credit bureaus, assist with completing an identity theft affidavit, help with replacing credit/debit cards and more.

Ability Assist® Counseling Services with HealthChampion® Health Care Navigation[2,4]

Ability Assist Counseling Services offers 24/7 access to master's level clinicians. Includes three face-to-face visits per occurrence per year for emotional concerns and unlimited phone consultations for financial, legal and work-life concerns.

HealthChampion offers health care navigation support if you've become disabled or are diagnosed with a critical illness. You'll receive guidance on care options, helpful resources and help with timely and fair resolution of issues.

What do I do first?

In the event of a life-threatening emergency, call local emergency authorities first for immediate assistance.

Then, contact Travel Assistance via phone:

U.S. and Canada: **800-243-6108** (toll-free)

Outside U.S.: **202-828-5885**

Or email: **assist@imglobal.com**

Ability Assist® and HealthChampion®

Call toll-free: **800-96-HELPS (800-964-3577)**

To register, visit:
www.guidanceresources.com

Use Company Code: **HLF902**

Use Company Name: **ABILI**

Select: "Ability Assist Program" to create your own confidential username and password.

Save contact info for future use.
Photograph with a mobile device.

Visit TheHartford.com/employeebenefits

The Hartford

The Hartford Insurance Group, Inc., (NYSE: HIG) operates through its subsidiaries, including underwriting companies Hartford Life and Accident Insurance Company and Hartford Fire Insurance Company, under the brand name, The Hartford®, and is headquartered at One Hartford Plaza, Hartford, CT 06155. For additional details, please read The Hartford's legal notice at www.TheHartford.com. © 2025 The Hartford

[1] Bereavement Services, Funeral Planning Services and Will Prep Services are provided through The Hartford by Empathy. Empathy is not affiliated with The Hartford and is not a provider of insurance services. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit www.TheHartford.com/employee-benefits/beyond-insurance for more information.

[2] Services are offered through vendors which are not affiliated with The Hartford and these services are not insurance. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states.[2a] Visit www.TheHartford.com/employee-benefits/beyond-insurance for more information.

[2a] Value Added Services are not available for Disability Products in Washington.

[3] Identity Theft Support Services are not available in NY and WA.

[4] HealthChampion® specialists are available during business hours only. Inquiries outside this time frame can request a callback the next day or schedule an appointment.

4339 10-25